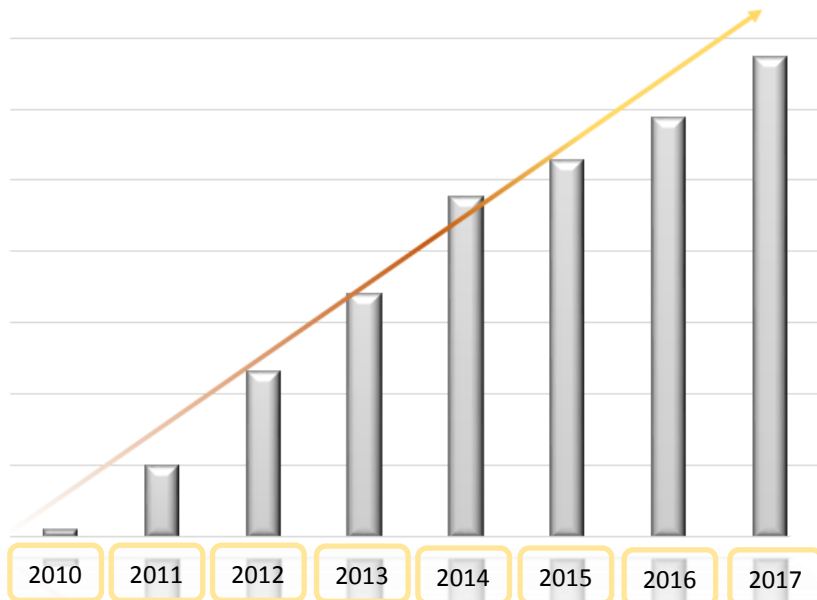
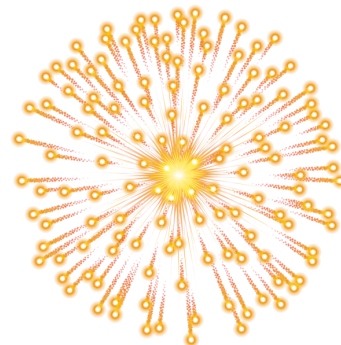


# January

P-Card Newsletter 2018



2010	\$965,471
2011	\$9,892,311
2012	\$23,002,898
2013	\$34,028,490
2014	\$47,633,903
2015	\$52,633,049
2016	\$58,769,979
2017	\$67,329,681



Can you believe we are already a month into 2018?

Our P-Card program continues to grow! Looking back on our program year-to-year shows an impressive rate of growth and we've set a brand new record in 2017!

## Dispute Resolution



Disputes, unlike fraud, are known transactions. For instance, you know you placed the order, but the order never arrived. There is a 60 day dispute window with US Bank and suppliers should never charge your card until the item(s) have shipped. Always try to resolve with the supplier before entering a formal dispute.

If you need to enter a formal dispute, please contact the P-Card Team first! Oracle does have a dispute function, however this function does not alert the bank that a dispute has occurred. Generally working with your supplier will resolve the issue, if not leave the transaction in your queue until the formal dispute is resolved by the bank. The bank will act as a mediator between King County and the supplier in the event of a formal dispute.

Our next P-Card training will be on Tuesday, February 6th from 1:00 to 3:00 in the Chinook Dahlia Room, 3rd Floor. We welcome anyone who would like to attend, even for a refresher course! [Register now!](mailto:P-CardTeam@kingcounty.gov)



Need immediate assistance? Try our shared mailbox: <mailto:P-CardTeam@kingcounty.gov>

HAPPY  
NEW  
YEAR

*From our team to yours!*